

325

Route Guide & Hazard Awareness

***EAST BECKTON - JENKINS LN - EAST HAM - PLASHET GROVE
UPTON LANE - BALAAM STREET - PRINCE REGENT DLR***



THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

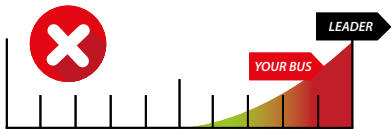
CHANGEOVER | BARKING ROAD BARKING

Towards East Beckton on Barking Road at **BUS STOP V** (Burges Road).

Towards Prince Regent DLR on Barking Road at **BUS STOP R** (Burges Road).

There are also changeovers at East Beckton Sainsbury's at the stand.

Always communicate in advance with iBus if you are late for any reason.



Route 325 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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DESIGNED TO
ASSIST YOU ON
ROUTE 325.
ENJOY!

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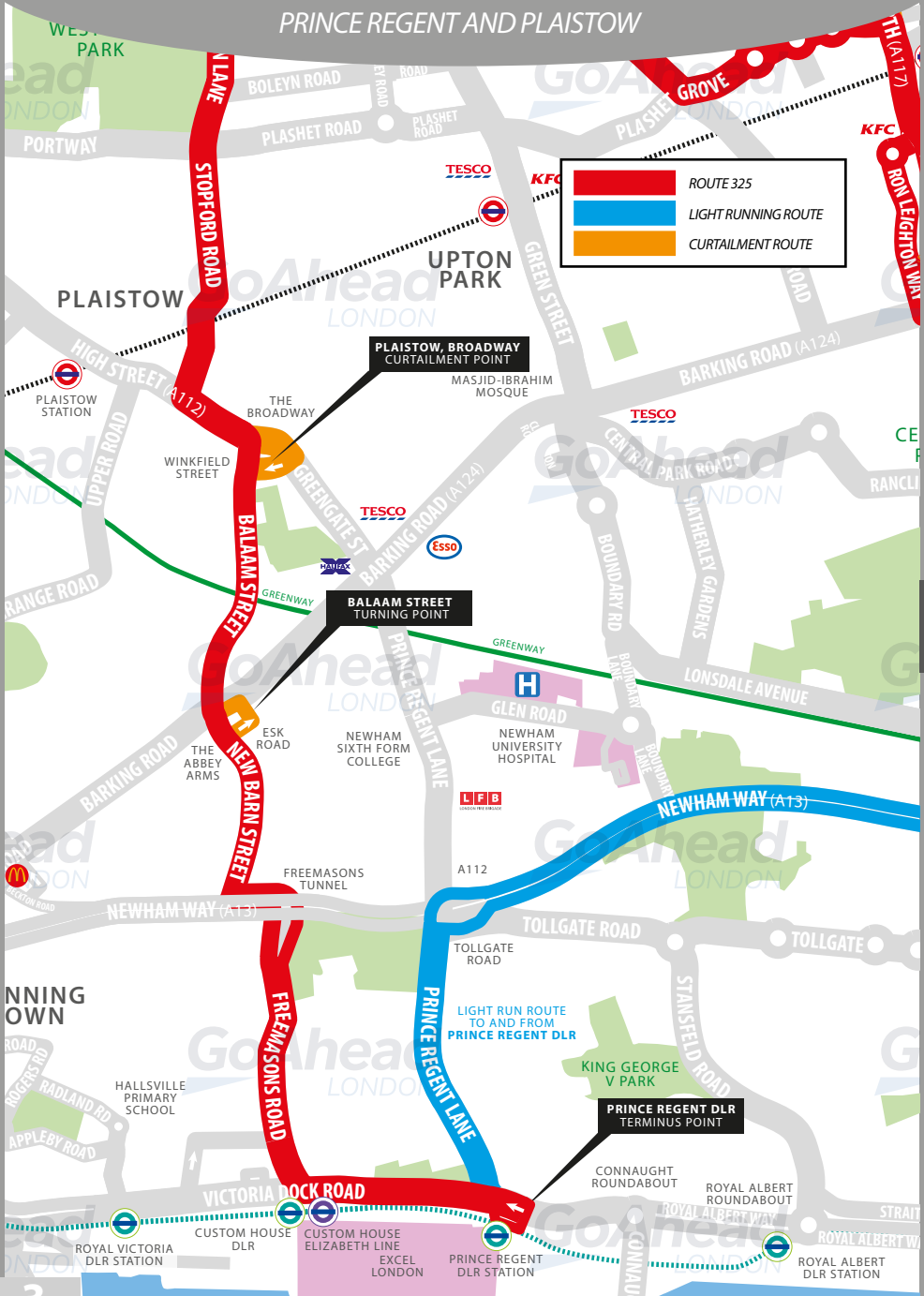
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PRINCE REGENT AND PLAISTOW



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PLAISTOW, BROADWAY CURTAILMENT POINT

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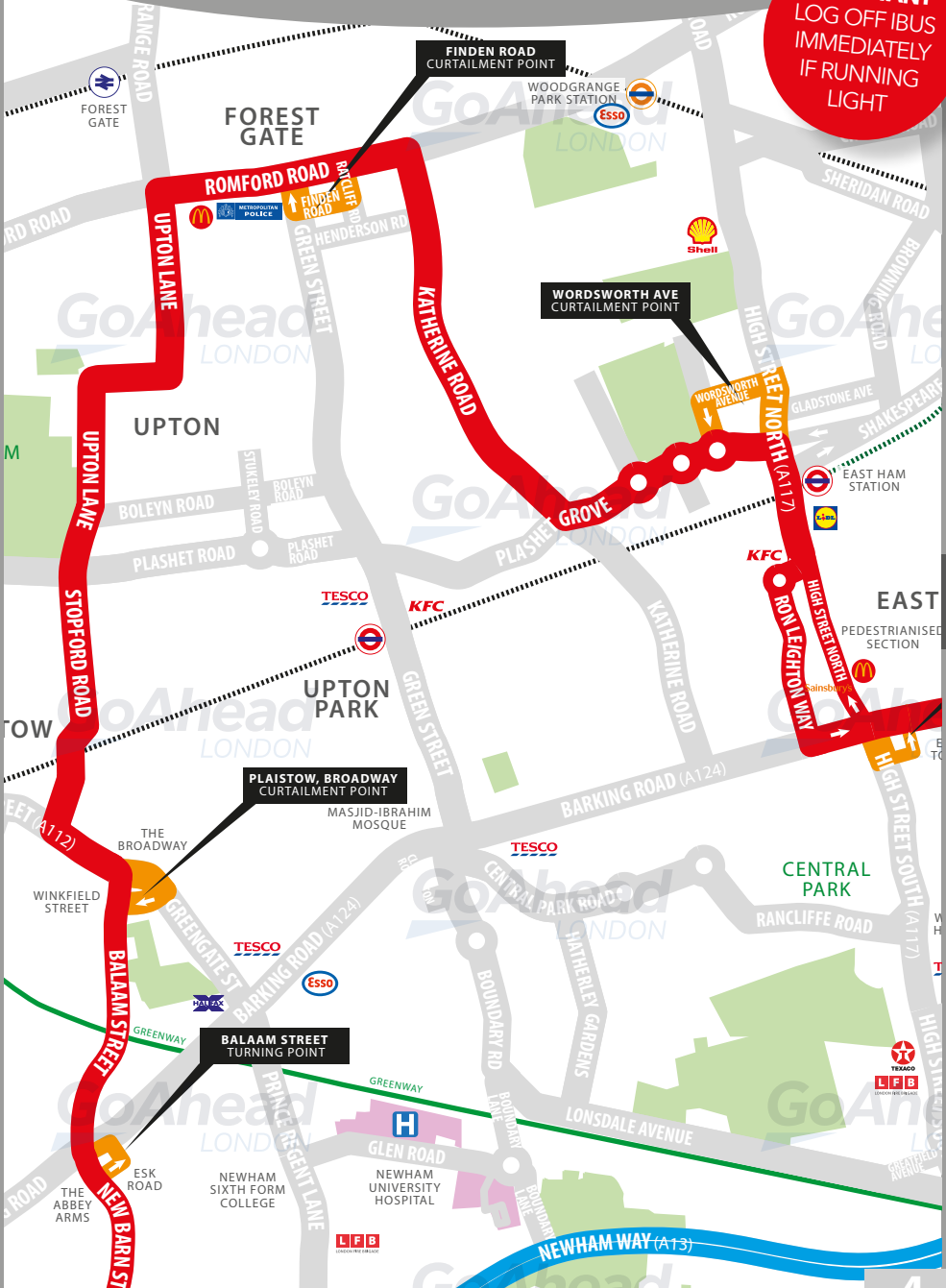
PRINCE REGENT DLR TERMINUS POINT

LIGHT RUN ROUTE TO AND FROM PRINCE REGENT DLR

ROUTE 325 MAP

PLAISTOW AND EAST HAM

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT



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ROUTE 325 MAP

EAST HAM AND EAST BECKTON



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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO PRINCE REGENT DLR STATION

- From **River Road Garage**, turn right onto River Road
- Turn left onto Alfreds Way bypass **A13**
- Take the slip road (*towards Stratford/Plaiستow A112*)
- At traffic light, turn right onto Tollgate Road
- At traffic light, turn left onto Prince Regent Lane **A112**
- At traffic light, continue ahead to Prince Regent DLR Station to bus **stand**

FROM PRINCE REGENT DLR STATION

- From **stand**, exit Prince Regent DLR Station
- Turn left onto Victoria Dock Road **A112**
- At traffic light, turn right onto Prince Regent Lane **A112**
- At traffic light, turn right onto Newham Way (*slip road*) **A13**
- Continue ahead onto Alfreds Way **A13**
- Take exit for Movers Lane
- At traffic light, turn right onto River Road
- At traffic light, turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right to **River Road Garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO EAST BECKTON SAINSBURY'S

- From **River Road Garage**, turn right onto River Road
- Turn left onto Alfreds Way bypass **A13**
- Take exit to Beckton Roundabout
- At Beckton Roundabout, take 1st exit onto Royal Docks Road **A1020**
- At traffic light, turn right onto Clap Gate Lane (*Gateway Retail Park*)
- At roundabout, take 1st exit onto Clap Gate Lane
- Turn right onto Clap Gate Lane to Sainsbury's loop to **stand**

FROM EAST BECKTON SAINSBURY'S

- From **stand**, exit Sainsbury's loop
- Turn left onto Clap Gate Lane
- At roundabout, take 2nd exit onto Clap Gate Lane
- At traffic light, turn left onto Royal Docks Road **A1020**
- At Beckton Roundabout, take 3rd exit onto Alfreds Way bypass **A13**
- Take exit for Movers Lane
- At traffic light, turn right onto River Road
- At traffic light, turn left onto Thames Road
- Turn right onto Creek Road
- At junction, turn right onto Long Reach Road
- At junction, turn right onto River Road
- Turn right to **River Road Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO PRINCE REGENT DLR STATION

- From **stand**, exit bus station and turn left onto Victoria Dock Road **A112**
- At traffic light, turn right onto Freemasons Road (*Custom House Station*)
- At traffic light, turn right onto New Barn Street (*Freemasons Tunnel*)
- At traffic light, turn right onto New Barn Street
- At traffic light, continue ahead onto Balaam Street **B116**
- At junction, turn left onto High Street **A112**
- At traffic light, turn right onto Clegg Street **A114**
- Continue ahead onto Pelly Road **A114**
- Continue ahead onto Terrace Road **A114**
- Continue ahead onto Stopford Road **A114**
- At traffic light, continue ahead onto Upton Lane **A114**
- At traffic light, turn right onto Romford Road **A118**
- At traffic light, turn right onto Katherine Road **B109**
- At traffic light, turn left onto Plashet Grove **B165**
- At mini roundabout, take 2nd exit onto Plashet Grove **B165**
- At 2nd mini roundabout, take 1st exit onto Plashet Grove **B165**
- At 3rd mini roundabout, take 2nd exit onto Plashet Grove **B165**
- At traffic light, turn right onto High Street North (*East Ham Station*) **A117**
- Follow road right onto Ron Leighton Way **A117**
- At roundabout, take 2nd exit onto Ron Leighton Way **A117**
- At traffic light, turn left onto Barking Road **A124**
- At roundabout, take 4th exit onto Highbridge Road (*beside North Circ Road*)
- At roundabout, take 2nd exit onto Fleet Road
- At junction, turn left onto Jenkins Lane
- At roundabout, take 2nd exit onto Jenkins Lane
- Turn right onto Eric Clarke Lane
- At traffic light, continue ahead onto Clap Gate Lane (*Gateway Retail Park*)
- At roundabout, take 1st exit onto Clap Gate Lane
- Turn right onto Clap Gate Lane to Sainsbury's loop to **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO EAST BECKTON SAINSBURY'S

- From **stand**, serve Sainsbury's loop and exit
- Turn left onto Clap Gate Lane
- At roundabout, take 2nd exit onto Clap Gate Lane
- At traffic light, continue ahead onto Eric Clarke Lane
- At junction, turn left onto Jenkins Lane
- At roundabout, take 2nd exit onto Jenkins Lane
- Turn right onto Fleet Road
- At roundabout, take 2nd exit onto Highbridge Road (*beside North Circ Road*)
- At roundabout, take 1st exit onto Barking Road **A124**
- At traffic light, turn right onto High Street North (*one-way street*)
- At traffic light, continue ahead onto High Street North **A117**
- At traffic light, turn left onto Plashet Grove **B165**
- At mini roundabout, take 1st exit onto Plashet Grove **B165**
- At 2nd mini roundabout, take 2nd exit onto Plashet Grove **B165**
- At 3rd mini roundabout, take 1st exit onto Plashet Grove **B165**
- At traffic light, turn right onto Katherine Road **B109**
- At traffic light, turn left onto Romford Road **A118**
- At traffic light, turn left onto Upton Lane **A114**
- At traffic light, continue ahead onto Stopford Road **A114**
- Continue ahead onto Terrace Road **A114**
- Continue ahead onto Pelly Road **A114**
- Continue ahead onto Clegg Street **A114**
- At traffic light, turn left onto High Street **A112**
- Turn right onto Balaam Street **B116**
- At traffic light, continue ahead onto New Barn Street
- At traffic light, turn left onto New Barn Street (*Freemasons Tunnel*)
- At traffic light, continue ahead onto Freemasons Road
- At traffic light, turn left onto Victoria Dock Road (*Custom House Station*) **A112**
- Turn right to Prince Regent DLR Station to bus **stand**

EAST BECKTON

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Prince Regent DLR. Proceed from Sainsbury's Access Road to stand. Set down on Claps Gate Lane at **BUS STOP B**.

Towards Prince Regent DLR. Depart to Sainsbury's Access Road. Pick up on Claps Gate Lane at **BUS STOP A**.

Private stand for four buses extending 28 metres on the east side of the loop of the slip road adjacent to Sainsbury's.

Blind display: **EAST BECKTON, SAINSBURY'S.**



SAINSBURY'S

EAST HAM

TURNING POINT

CAUTION
PEDESTRIANS
CROSSING. TAKE
EXTRA CARE.

From Prince Regent DLR. Proceed from Barking Road, High Street South, Nelson Street, Wellington Road to stand.

Set down on Barking Road at **BUS STOP S.**

Towards Prince Regent DLR. Depart via Wellington Road to Barking Road.

Pick up on Barking Road at **BUS STOP W.**

Public stand for two buses on west side of Wellington Road.

Blind display: *EAST HAM, NEWHAM TOWN HALL.*



EAST HAM

CURTAILMENT POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

From East Beckton. Proceed from High Street North, Wordsworth Avenue to stand. Set down on High Street North at **BUS STOP B**.

Towards East Beckton. Depart via Wordsworth Avenue, Woodhouse Grove to Plashet Grove. Pick up on Plashet Grove at **BUS STOP E**.

Public stand for two buses on south side of Wordsworth Avenue.

Blind display: **EAST HAM STATION.**



EAST HAM

CURTAILMENT POINT

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**RIBAS KEY ON
EVERY TRIP**

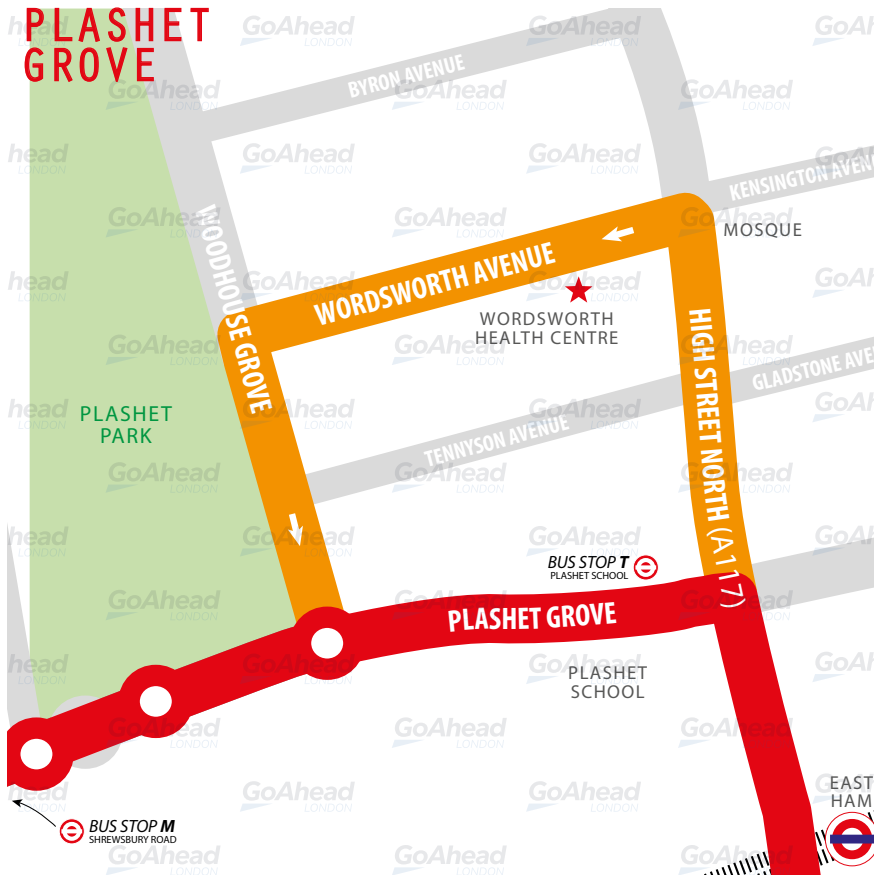
From Prince Regent DLR. Proceed from Plashet Grove, High Street North, Wordsworth Avenue to stand.

Set down on Plashet Grove at **BUS STOP E**.

Towards Prince Regent DLR. Depart via Wordsworth Avenue, Woodhouse Grove to Plashet Grove. Pick up on Plashet Grove at **BUS STOP M**.

Public stand for two buses on south side of Wordsworth Avenue.

Blind display: **EAST HAM, PLASHET GROVE.**



FOREST GATE

CURTALMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From East Beckton. Proceed from Romford Road, Ratcliff Road, Finden Rd to stand. Set down on Romford Rd at **BUS STOP KATHERINE RD.**

Towards East Beckton. Depart via Finden Road, Green Street to Romford Road. Pick up on Romford Road at **BUS STOP P.**

From Prince Regent DLR. Proceed from Romford Road, Ratcliff Road, Finden Road to stand. Set down on Romford Road at **BUS STOP P.**

Towards Prince Regent DLR. Depart via Finden Road, Green Street to Romford Road. Pick up on Romford Road at **BUS STOP Q.**

Public stand for two buses on south side of Finden Road.

Blind display: **FOREST GATE, KATHERINE ROAD.**



**FINDEN
ROAD**

PLAISTOW

TURNING POINT

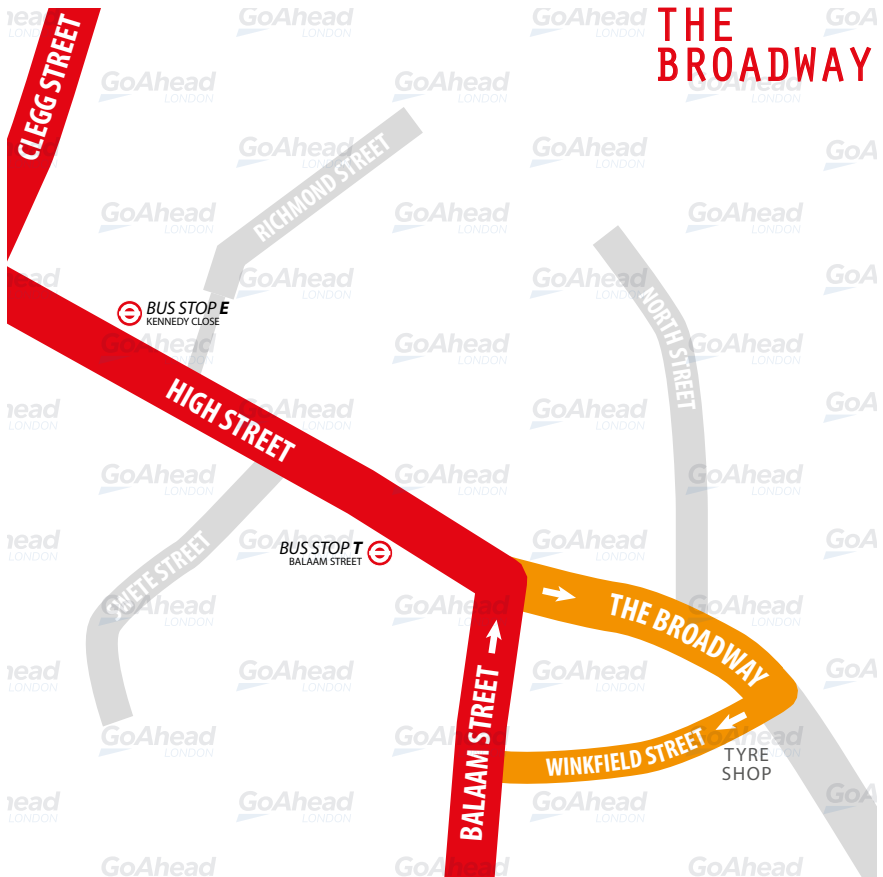
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From East Beckton. Proceed from Plaistow High Street via The Broadway, Winkfield Street, Balaam Street to High Street.
Set down on High Street at **BUS STOP E**.

Towards East Beckton. Depart from Plaistow High Street.
Pick up on High Street at **BUS STOP T**.

Turning point only - buses must not stand.

Blind display: **PLAISTOW BROADWAY.**



PLAISTOW

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From East Beckton. Proceed from Balaam Street, New Barn Street, Esk Road, Adine Road, Barking Road to Balaam Street.

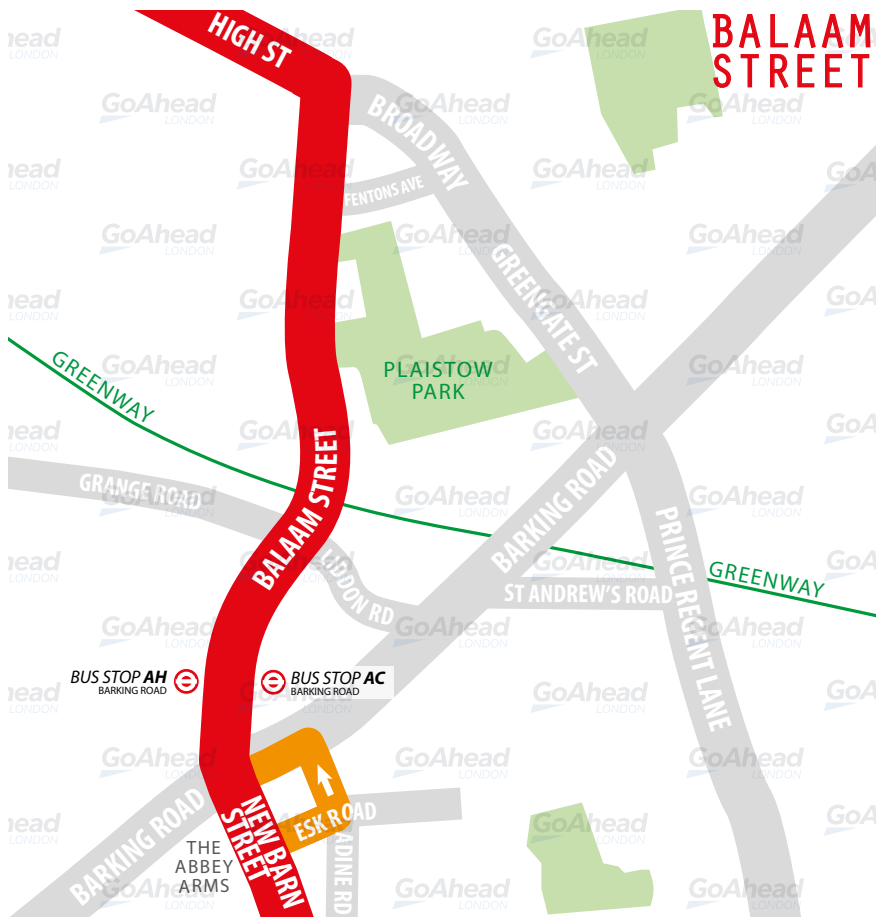
Set down on Balaam Street at **BUS STOP AC**.

Towards East Beckton. Depart to Balaam Street.

Pick up on Balaam Street at **BUS STOP AH**.

Turning point only - buses must not stand.

Blind display: **PLAISTOW, BALAAM STREET.**



PRINCE REGENT

TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From East Beckton, Proceed from Prince Regent Bus Station direct to stand. Set down in Prince Regent Bus Station at **BUS STOP Q**.

Towards East Beckton, Depart to Victoria Dock Road. Pick up in Prince Regent Bus Station at **BUS STOP S**.

Stand for four buses in two portions: 1. Private stand for two buses on north side of bus station at eastern end. 2. Public stand for two buses in lay-by on south side of Connaught Road. **Blind display:** *PRINCE REGENT*.



LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | EAST BECKTON STAND

Drivers advised to always wear Hi Vis on the bus stand and look before exiting the bus. When manoeuvring on the stand, extra vigilance is required looking for pedestrians who may be walking across the area on their way to Sainsbury's, along with scooter and wheelchair users.

TIGHT TURN | CLAPS GATE LANE BECKTON

Caution needed as turning left/right, both sides of the road will be required, look out for oncoming buses, risk of mirror collisions as passing one another.

PEDESTRIANS | GALLIONS REACH RETAIL PARK

Claps Gate Lane. Retail Park, pedestrians, other road users. Care caution required, heavy pedestrian area, people not looking where they are going, risk of cars stopping suddenly pulling into the petrol station and parking areas.

VARIOUS HAZARDS | ERIC CLARK LANE TOWARDS BECKTON

Junction towards Gateway Retail Park. Caution required as crossing into retail park, traffic approaching from the right may not give way.

NARROW LANES | JENKINS LANE

Parked/approaching HGV. Towards Beckton, tight right turn, high kerb. Proceed with caution as approaching bends, risk of mirror collisions with oncoming vehicles. Take middle of the road when possible. Proceed with care slowly, the offside rear wheel will mount the kerb.

VARIOUS HAZARDS | FLEET ROAD BARKING

Right turn, (left towards Beckton) uneven road surface, police station. Care and caution turning right onto Fleet Road, be prepared to give way to oncoming buses. Avoid potholes where possible to ensure passenger comfort and safety. Often police vehicles parked outside of the police station, activate Code Blue if unable to pass emergency vehicles.

VARIOUS HAZARDS | BARKING ROAD WHOLE ROAD

Very busy stops often people running for the bus. Risk of collision with pedestrian if mirrors are not constantly checked before pulling away. Low trees Drivers advised to check nearside before closing doors and to check both mirrors before pulling away. Report any low trees to NMCC and iBus.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIAN AREA | HIGH STREET NORTH EAST HAM

Pedestrians, uneven road, 20 mph zone. Drivers advised during training of this heavy pedestrian area. Look out for people who just walk across the path of the bus. Road very uneven in some places, this causes a trip hazard for pedestrians who in turn could fall in front of bus. Always adhere to speed limit in place.

VOLUME OF PEDESTRIANS | EAST HAM STATION

Very busy station often people running for the bus or for the trains. Risk of collision with pedestrian if mirrors are not constantly checked before pulling away. Drivers advised to check nearside before closing doors and to check both mirrors before pulling away. Look out for busy pedestrians who are concentrating on shopping.

NARROW ROAD | PLASHET GROVE EAST HAM

Narrow road which is wide enough for one bus, risk of collision with other vehicles if planning ahead isn't correctly achieved. Drivers advised in training to plan ahead, give way where possible, check mirrors constantly to avoid vehicle clipping incidents. Look out for vulnerable road users and pedestrians.

NARROW ROAD | KATHERINE ROAD FOREST GATE

Narrow road which is wide enough for one bus, risk of collision with other vehicles if planning ahead isn't correctly achieved. Drivers advised in training to plan ahead, give way where possible, check mirrors constantly to avoid vehicle clipping incidents. Look out for vulnerable road users and pedestrians.

TIGHT RIGHT TURN | ROMFORD ROAD / KATHERINE ROAD

Tight right turn (towards East Beckton only), slow your vehicle down, proceed with caution to not clip the kerb or traffic island. Check mirrors regularly.

SPEED HUMPS | UPTON LANE

Slow the vehicle down and proceed slowly over the speed bumps for passenger comfort and safety.

TIGHT BEND | STOPFORD RD JUNCT TERRACE RD

Slow down and check mirror's as proceeding in both directions.

LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



TIGHT BEND | TERRACE ROAD / PELLY ROAD

Slow down and check mirror's as proceeding in both directions.

NARROW ROAD | BALAAM STREET

Cars parked. Tree lined in both directions. Drivers advised in training to plan ahead and give way where possible, check mirrors constantly to avoid vehicle clipping incidents. Report any low tree branches to NMCC and report to iBus and local management.

HUMPBACK BRIDGE | BALAAM STREET

Reduce speed as passing across bridge for passenger comfort and safety.

LEFT BEND | NEW BARN STREET JUNC A13

Left bend towards underpass. Reduce speed as bearing left down the hill to the underpass and cover brake as road bears right (left towards East Beckton).

SPEED HUMPS | FREEMASONS ROAD VICTORIA DOCK

Slow the vehicle down and proceed slowly over the speed bumps for passenger comfort and safety.

DLR | FREEMASONS ROAD JUNC VICTORIA DOCK ROAD

Elizabeth Line. Care and caution required, particularly in peak times, passengers in a hurry running for the train not looking as crossing at the junction.

SPEED HUMPS | VICTORIA DOCK ROAD

Slow the vehicle down and proceed slowly over the speed bumps for passenger comfort and safety.

PRINCE REGENT STATION | VICTORIA DOCK ROAD

Care and caution required, particularly in peak times, passengers in a hurry running for the train not looking as crossing at the junction.

PRINCE REGENT STATION | VICTORIA DOCK ROAD

Bus stand - 10 mph speed limit, hi-visibility vests to be worn, risk of collision with buses as stepping into a live traffic area.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 325 | CURTAILMENT ABBREVIATIONS

EB	East Beckton	NEW	Newham Town Hall
EHW	East Ham, Wordsworth Ave	PG	Plashet Grove
FG	Forest Gate, Finden Road	PB	Plaiستow Broadway
BS	Balaam Street	PR	Prince Regent DLR

FACILITIES | THROUGHOUT THE ROUTE.

- **Beckton**

- **CODE RED | EMERGENCY RADIO PROCEDURE**

If you require the emergency services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

**CODE
GREEN**

Call your garage for non-emergency, mechanical defects, help or advice

**CODE
BLUE**

Call CentreComm for non-emergency, incident reporting or diversions

**CODE
RED**

Call CentreComm for emergency services, passenger injury or assault